



## **Support for people with disabilities**

The Kirchentag aims to be a place where diversity is celebrated, barriers are removed and encounters at eye-level are possible. Everyone should be able to participate in the Kirchentag on an equal footing and on their own terms. For that reason, the Kirchentag tries to ensure that as many events as possible are accessible and provide inclusive participation.

### **Participation**

Important information about participation and tickets for those with disabilities – as well as a questionnaire to help making your participation in the Kirchentag as accessible as possible - can be found on "[kirchentag.de/barrierefrei](https://kirchentag.de/barrierefrei)" (*in German*). Otherwise please contact the International visitor service via "[international@kirchentag.de](mailto:international@kirchentag.de)".

### **Accessible events**

On our website and within our app there are filters to be found under "Programmsuche" (*programme search*), where you can look for events with German Sign Language (DGS), speech-to-text interpretation, induction loop or in "German Simple Language" (LS).

### **Accessible venues**

The Kirchentag programme uses pictograms to indicate venues which may have limited access (or none) and/or no accessible toilets for wheelchairs. See *pictograms*

### **Induction loop**

Many Kirchentag locations are fitted with an induction loop, which is automatically turned on for those events. In order to be able to use the induction loops for hearing aids or cochlear implants (CI) you need to use the T-setting. If you don't have a T-setting on your device, then you should check with an audiologist whether this is available or whether the relevant programme can be installed.

### **Toilets**

Additional accessible toilets are available at some venues, some with care assistance. Accessible toilets are marked on the printed city plans as well as on the website and in the app.

### **Seating and wheelchair space**

A limited number of seats for persons with disabilities are available for the church services on Wednesday (opening service) and Sunday (final service). This seating is also intended for those who need to have a clear view of sign language interpreters or need to use the induction loop. For many events there are areas reserved for wheelchair users.

These seating areas for the opening and final services need to be booked in advance by using the questionnaire at [kirchentag.de/programm](https://kirchentag.de/programm). Please make sure you arrive early at those events in order to claim a space.

### **Other services available:**

#### **Transport for those with disabilities**

Transport is offered free of charge between the Kirchentag accommodations and the event locations for those with disabilities. More information can be found in the document "Wichtige Hinweise zur Teilnahme" (*important information for your participation*) at [kirchentag.de/inklusion](https://kirchentag.de/inklusion).

#### **Accompaniment Service**

The St John's Youth Service offers a personal service for persons with disabilities attending Kirchentag events. This includes accompanying people to events and assistance in the use of public transports as well as help to participate in events. Please note that such assistance is only available for a limited time and is not meant as accompaniment for the whole day. It must be booked in advance. The corresponding information and telephone number to ask for this service can be found in the document "Wichtige Hinweise zur Teilnahme" at [kirchentag.de/inklusion](https://kirchentag.de/inklusion).



### **Loan of wheelchairs and walkers**

Wheelchairs and walkers can be borrowed from Thursday to Saturday, for a deposit of 50,00 €. These are available at the service points near the entrances to the exhibition grounds North and East, as well as in the centre for inclusion. Of course, all borrowed devices can be passed back at these service points and the deposit fee will be returned there, too. There is another service point at Hannover station on the place "Ernst-August-Platz" in front of the station – here is another possibility where wheelchairs and walkers can be borrowed or passed back.

### **Centre for inclusion / exhibition site**

The centre for inclusion can be found in Hall 16 on the fairgrounds. It provides information and is a place for meetings and encounters. Those with and without disabilities can meet and share experiences. The café offers at ease an opportunity to take a break and to get in contact with each other.

### **Rest Area**

The Centre for Inclusion in Hall 16 also offers a rest area with couches and beds available for a short break.

### **Hannover Messe / exhibition grounds - Hall 16**

#### **Opening hours**

**Thursday, Friday, Saturday - 09.00 - 21.00 o'clock**